



Governor's Office of Emergency Services 2004-05 Annual Report

Prepared by

Staff of the Governor's Office of Emergency Services

Principal Writing/Editing

Dana Owens, Executive Office

Eric Lamoureux, Office of Public Information

Graphics

Norm Wobschall, Office of Public Information

Photographs

Robert A. Eplett, Office of Public Information

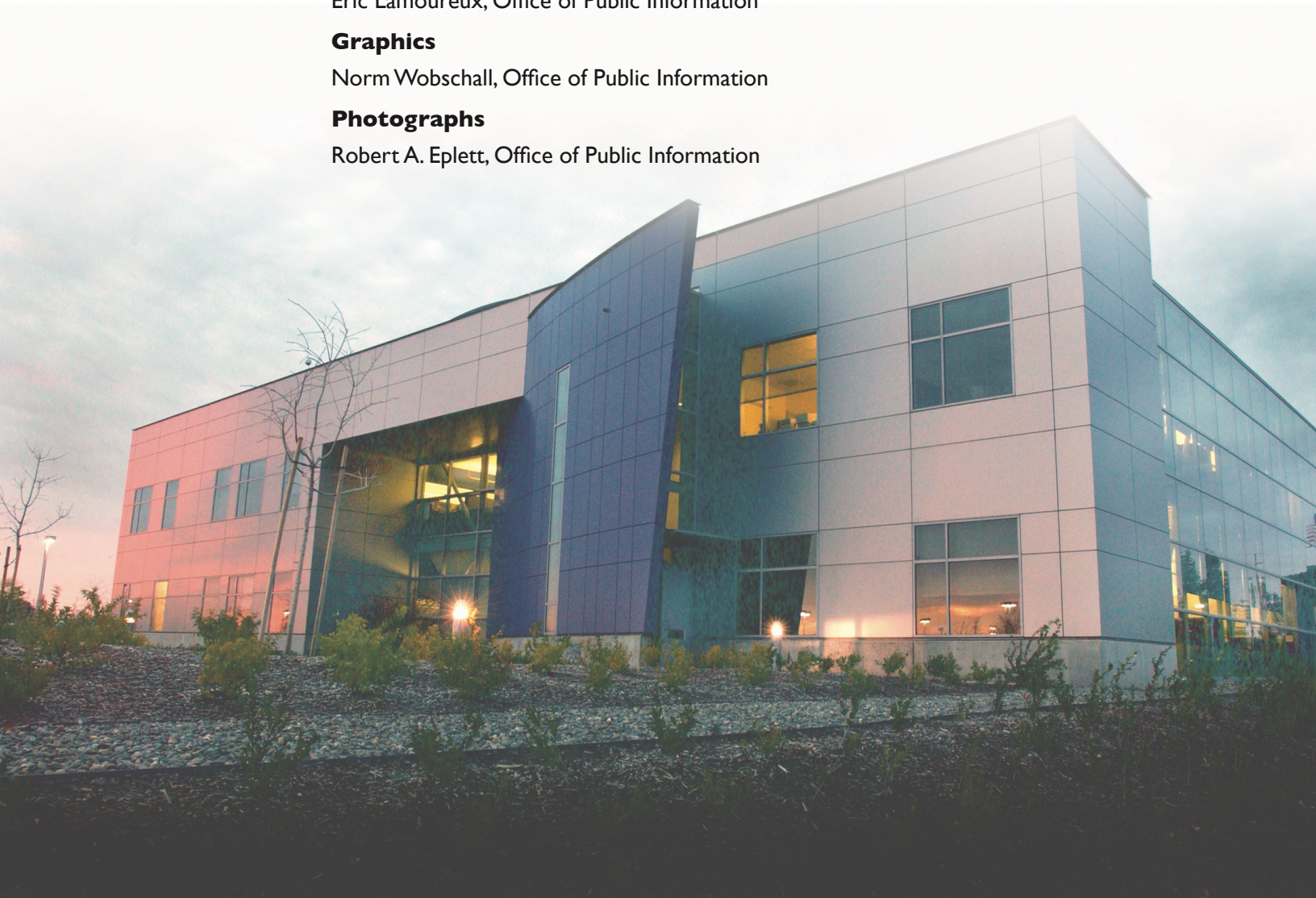


Table of Contents

Message from the Director	3
Executive Office	
Reorganization	4
California Warning Center	5
Operational Readiness	5
Office of Communications and Technology Development	
Interoperability	6
OASIS Upgrades	6
Response Information Management Systems	6
Office of Public Information	7
Law Enforcement and Victim Services Division	
Law Enforcement Branch	8
Public Safety Branch	9
Victim Services Branch	9
Response and Recovery Division	
The Disasters	10
Florida Hurricanes	10
Fire and Rescue Branch	11
Recovery Branch	12
OES Regions	12
State Tsunami Program	13
Preparedness and Training Division	
Preparedness Branch Planning Efforts	14
Hazard Mitigation	15
Geographic Information Systems	16
Radiological Preparedness	16
Legislative Affairs	17
Training Branch	17
Administration Division	18
OES Publications Issued	19
OES Phone Directory	21

Message from the Director

The 2004/2005 fiscal year was a time of significant change, new direction, and tremendous accomplishment for the Governor's Office of Emergency Services (OES). Not since Governor Pete Wilson's administration has OES had a full compliment of executive leaders to guide the talented men and women of the nation's leading emergency management organization.

Today, OES is organized to more effectively guide statewide preparedness and training efforts, support California's law enforcement and fire protection needs, and reduce crime and support victims rights, while helping local governments respond to and recover from disasters. The agency's Preparedness & Training, Law Enforcement & Victim Services, and Response & Recovery Divisions are responsible for these efforts and have been charged with carrying out the mission of OES. These divisions are constantly supported by the OES Administration Division, the staff of the California State Warning Center (CSWC), the Technology & Communications Development Office, and the OES Office of Public Information.

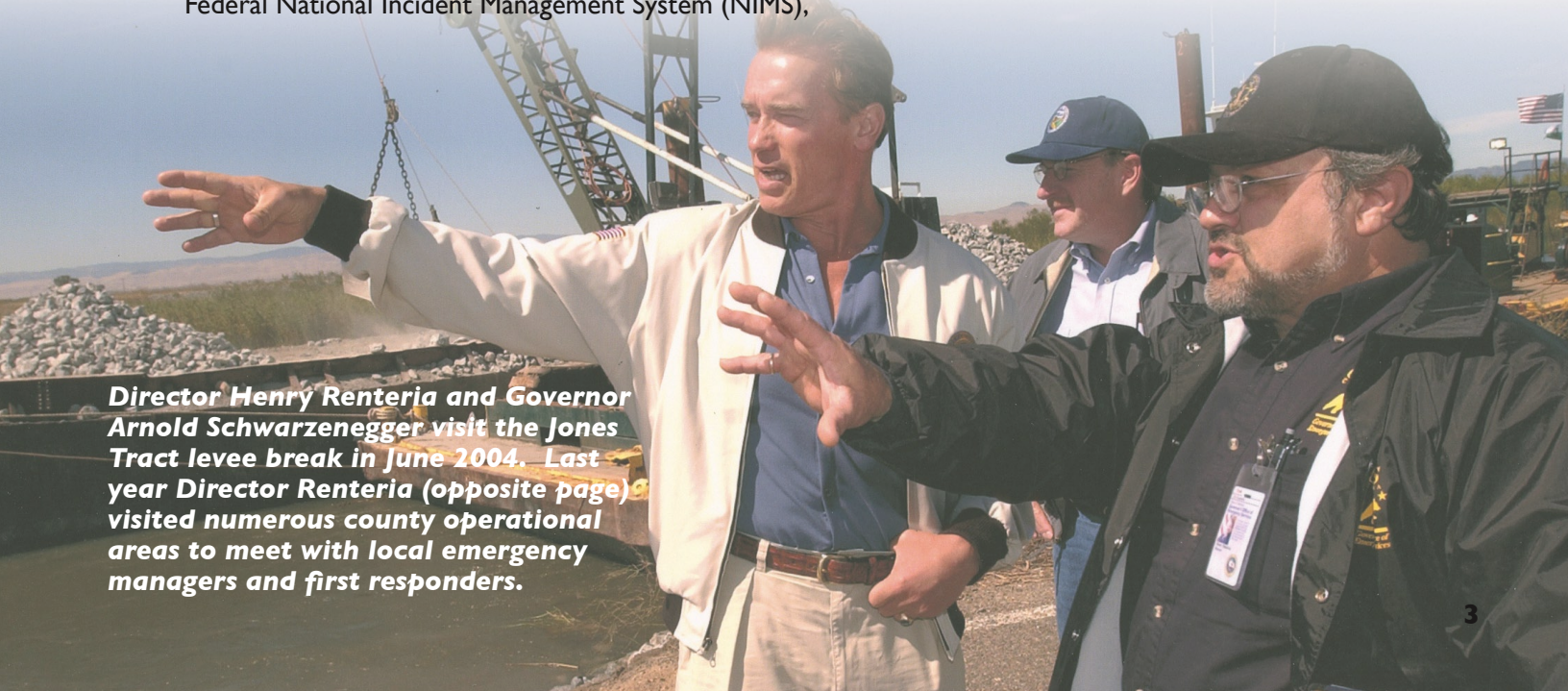
This year, the new executive leadership team led the agency's four-hundred plus talented emergency management and civil service professionals in moving forward many new comprehensive initiatives. Some of the focus has been on integrating the Standardized Emergency Management System (SEMS) and the Federal National Incident Management System (NIMS),

on launching of an unprecedented all-hazard disaster preparedness campaign, and on developing the Statewide Emergency Management Strategic Plan. In the past year, the Governor's Office of Emergency Services also provided response and recovery efforts during the 2004 Jones Tract Levee Break and the 2005 Southern California Winter Storms. OES also spent much time identifying operational improvements to the Tsunami Warning System following a June 2005 offshore earthquake and subsequent tsunami warning and alert.

As we make our way through the 2005/06 fiscal year, I look forward to guiding this organization as it continues to tackle the challenges of emergency management. This year, OES will work toward creating statewide communications interoperability and plans to prepare California for a disaster of catastrophic proportion. We will do this while continuing to respond to emerging emergency management challenges, training and preparing California's first responders, and educating the California public to become more disaster prepared.



Henry R. Renteria, Director
Governor's Office of Emergency Services



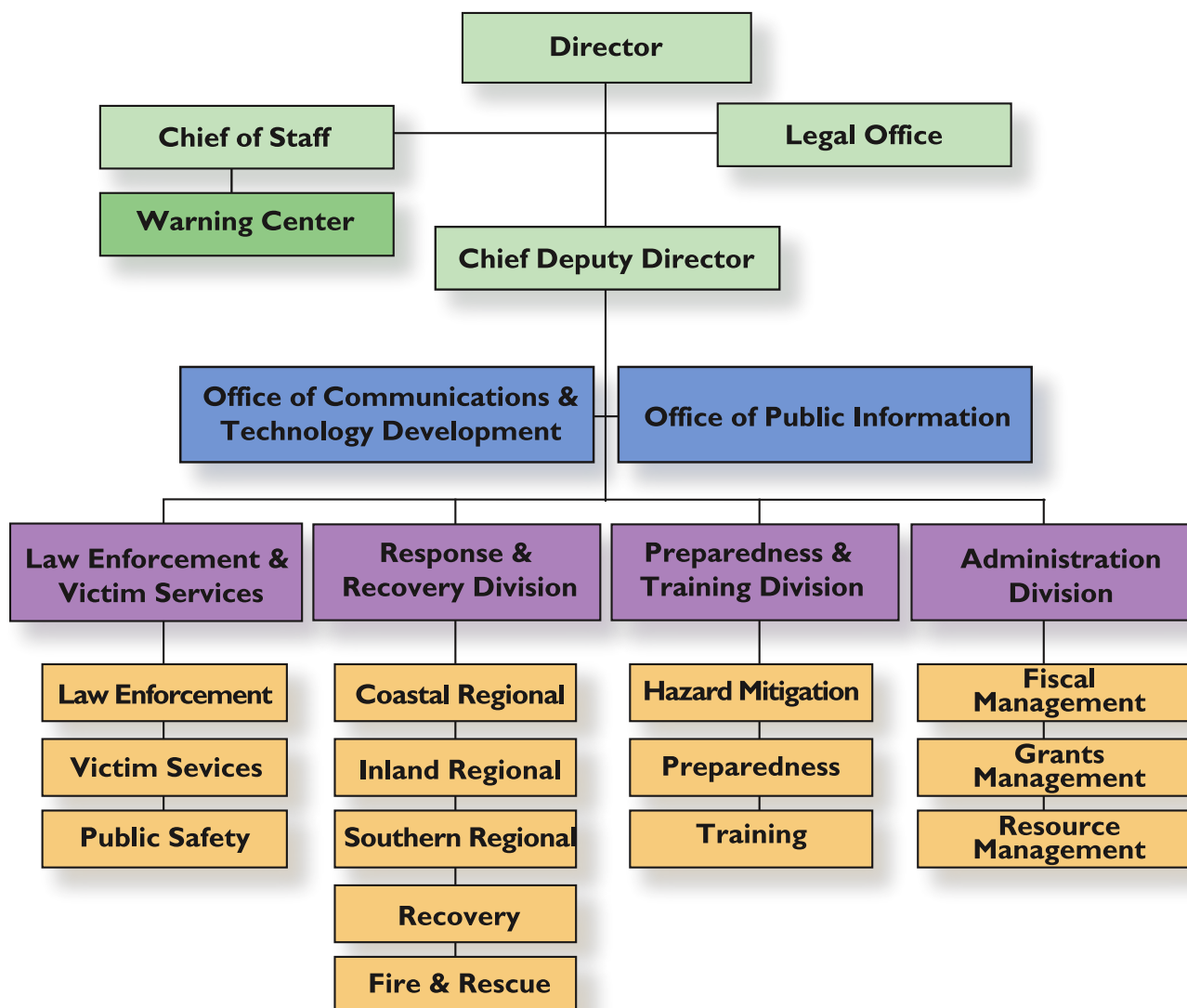
Director Henry Renteria and Governor Arnold Schwarzenegger visit the Jones Tract levee break in June 2004. Last year Director Renteria (opposite page) visited numerous county operational areas to meet with local emergency managers and first responders.

Executive Office

Leadership for Today and the Future Reorganization

Over the past year Governor Arnold Schwarzenegger had the opportunity to make Executive appointments to OES that have allowed the agency to functionally align itself internally to best meet its needs today and into the future. With these new appointments, the OES Director is now supported by a Chief Deputy Director, Assistant Director (Chief of Staff),

and Deputy Directors for Preparedness & Training, Response & Recovery, and Law Enforcement & Victims Services. Rounding out the executive team is the OES Legal Counsel, Administration Chief, and Executive Support staff. On a daily basis, this group provides leadership and direction to OES staff stationed throughout the State in six different offices.



The California State Warning Center

Twenty four hours a day, 365 days a year, the warning controllers in the California State Warning Center (CSWC) are responsible for informing, communicating, alerting and notifying executive leadership of any natural or human caused emergency. Through multiple communication channels, the Warning Center maintains constant communication with local, state, and federal communications centers, to ensure that OES can quickly respond to any developing emergencies. Last year, Warning Center staff handled nearly 100,000 calls, including reports of more than 8,000 hazardous materials spills, requiring warning controllers make additional notifications to more than ten local, state and federal agencies for each spill.

Operational Readiness

OES has rededicated itself to supporting the needs of local county Operational Areas, other local governments, and state agencies during disaster operations. To ensure the agency's ability to deploy quickly for disaster response and recovery operations, OES established the Operational Readiness (OR) Program. This system regularly assesses staff availability and is able to quickly make staffing assignments when OES activates a Regional Emergency Operations Center (REOC), the State Operations Center (SOC), a Joint Field Office (JFO) or other OES operation. Following activation, the Warning Center can rapidly notify pre-identified employees, allowing OES to mobilize far more quickly following an emergency or major disaster.

OES Warning controllers gather the initial intelligence and provide notifications about all major emergencies and disasters 24/7.



Communications and Technology Development

Improving IT & Telecommunication Channels for Emergency Managers

Radio interoperability, upgrading OES' mobile satellite system, and revamping the State's emergency response computer-based information system have been just some of the projects facing OES' new Communications & Technology Development (CTD) staff over the past year.

Interoperability

California has more than 50,000 public safety employees involved with field operations. These responders regularly use mobile radio communications as the primary, and sometimes only link to critical information and additional resources during routine and emergency operations. Interoperability is the phased implementation of shared, statewide public safety voice and data radio communications systems.


Currently, the Director of OES chairs the California Statewide Interoperability Executive Committee (CALSEIC) and the Public Safety Radio Strategic Planning Committee (PSRSPC). Working with their partners in local and state government, OES telecommunications staff are active participants on both committees, which are seeking to improve technical and operational standards for radio communications statewide. The first phase of their work will culminate in early 2006 with a comprehensive interoperability plan for California with recommendations on how to improve the system statewide.

OASIS Upgrades

OES provides emergency satellite communications to all 58 counties and several state agencies in California through the Operational Area Satellite Information System (OASIS). OASIS is the platform for emergency communications providing not only voice connectivity, but data capability and broadcast messaging throughout the state. Improvements have been made to the system allowing wireless connectivity, as well as upgrades at OASIS hub sites to allow both OASIS users and non-OASIS users to participate in critical response video conferences.

Response Information Management System (RIMS)

RIMS is a web-based information sharing and resource request platform that has served California's local and state emergency managers for more than 11 years. The Information Technology staff of CTD has made significant enhancements to RIMS this past year. The system now offers a "one-stop-shop" for emergency response information needs. In a new "portal" environment, RIMS allows for a single web page that contains links to all RIMS areas and functions, including Standardized Emergency Management System (SEMS) reports, planning forms, and mission tasking requests. New features include enhanced mapping as well as a mission tracking system that provides the user with a complete audit trail for each individual resource.



Telecommunications volunteers set up OES satellite dishes for statewide communications from headquarters.

Office of Public Information

Educating and Informing the Public

Distributing public information during a crisis and educating the public about ongoing disaster preparedness is the continuing responsibility of the OES Office of Public Information (OPI). It's estimated that this year OPI staff respond to more than 2,000 calls from the news media for immediate information, as well as requests from the general public requesting preparedness information, OES publications, or assistance on planning local outreach events.

“Be Smart. Be Responsible. Be Prepared. Be Ready!”

This year OPI staff spent considerable time and effort planning and implementing California's first-ever multi-hazard disaster preparedness outreach campaign. On April 25, 2005, California's First Lady Maria Shriver joined OES Director Henry Renteria in launching the new “Be Smart. Be Responsible. Be Prepared. Be Ready!” campaign. The initial focus of this campaign promoted the Top 10 disaster preparedness actions that individuals can take to be ready for earthquakes, fires, floods, or acts of terrorism. Within 30 days, television and radio stations statewide began airing

a 30-second Public Service Announcement featuring Maria Shriver personally highlighting the importance of having a family disaster plan, an emergency supply kit, and being prepared for any emergency or disaster. Over the summer, the campaign's disaster preparedness actions were highlighted on billboards and bus signs throughout California's major metropolitan areas. The success of the campaign has been due in large part to public/private partnerships like the one established with the Safeway/Vons corporation, which allowed Californians to purchase disaster starter kits over a 60-day period in the more than 500 Safeway corporation stores throughout California.

As the campaign moves forward, OES staff is maintaining the “Be Smart” Web page on the OES web site — www.oes.ca.gov — that serves as the repository for all information related to the campaign and relevant links, including the campaign brochure and public service announcement and key disaster preparedness links. Since launching the campaign, OPI has distributed nearly one million copies of the campaign brochure and approximately 10,000 coloring books.

First Lady Maria Shriver launches California's “Be Smart, Be Responsible, Be Prepared, Be Ready” disaster preparedness campaign April 2005.



Law Enforcement & Victims Services

Supporting Emergency Response while Reducing Crime and Serving Victims

The OES Law Enforcement and Victim Services Division has a multi-faceted mission. It's first is to carry out the longstanding assignment to coordinate law enforcement mutual aid requests through its Law Enforcement Branch. The Division's newest mission is to manage more than \$150 million in grants that annually go to support critical public safety and victim services programs throughout California. Working in concert, the Division's Public Safety and Victim Services branches promote partnerships to achieve safer communities by enhancing their effectiveness to prevent crime, support crime victims and their rights, and hold offenders accountable.

Law Enforcement Branch

Deploying law enforcement assets to disaster scenes and providing law enforcement mutual aid guidance are the typical activities for the OES Law Enforcement Branch. Each year, however, Search and Rescue (SAR) assignments consume much of the branch staff's time and effort. Last year, OES' sworn

peace officers coordinated resource deployments on nearly 500 SAR missions. From searching for missing hikers or skiers, to mobilizing for a water rescue, branch staff dispatches the local SAR resources that are needed to complete the mission. Annually, the branch sustains the success of the SAR program by hosting regular statewide SAR coordinator meetings, numerous technical courses, including the popular "Winter Search Management" class, and hosting numerous search and rescue training conferences.

Balancing out the remainder of the year, branch staff worked to improve emergency response guidance documents for local law enforcement agencies, and revise and update the State's Coroner Mutual Aid Plan. OES staff also spent considerable time mobilizing law enforcement personnel from multiple jurisdictions to handle major events across the state. The events included the "Rainbow Family Gathering" in Modoc County that drew an estimated 22,000, as well as the popular Olympic Track and Field Trials in Sacramento, which drew approximately 20,000 spectators daily.



OES Director Henry Renteria speaks at the Reagan Library April 2005 in commemoration of the 25th anniversary for the federal Crime Victims Rights Act.

Public Safety Branch

Suppress, procure, reduce, and support are the buzz words that highlight the Public Safety Branch's mission. Tasked with coordinating assistance and programs for law enforcement and other agencies to suppress criminal activity, procure federal equipment, reduce illegal drug activity and gang violence, and support other preventative activities, is what keep the dedicated staff of the branch keep busy. By annually moving an estimated \$70 million dollars in federal criminal justice grants to law enforcement agencies statewide, the branch staff is making a difference in the fight to reduce crime and curb drug production in California.

Last year, the Public Safety Branch was successful in getting law enforcement officers the additional tools needed to effectively fight crime. Through its Federal Excess Property Program branch staff distributed excess equipment, valued at more than \$26,000,000 into the hands of local law enforcement agencies. From air filters, to weapons and response vehicles, the program facilitated more than 1,400 transactions.

Victim Services Branch

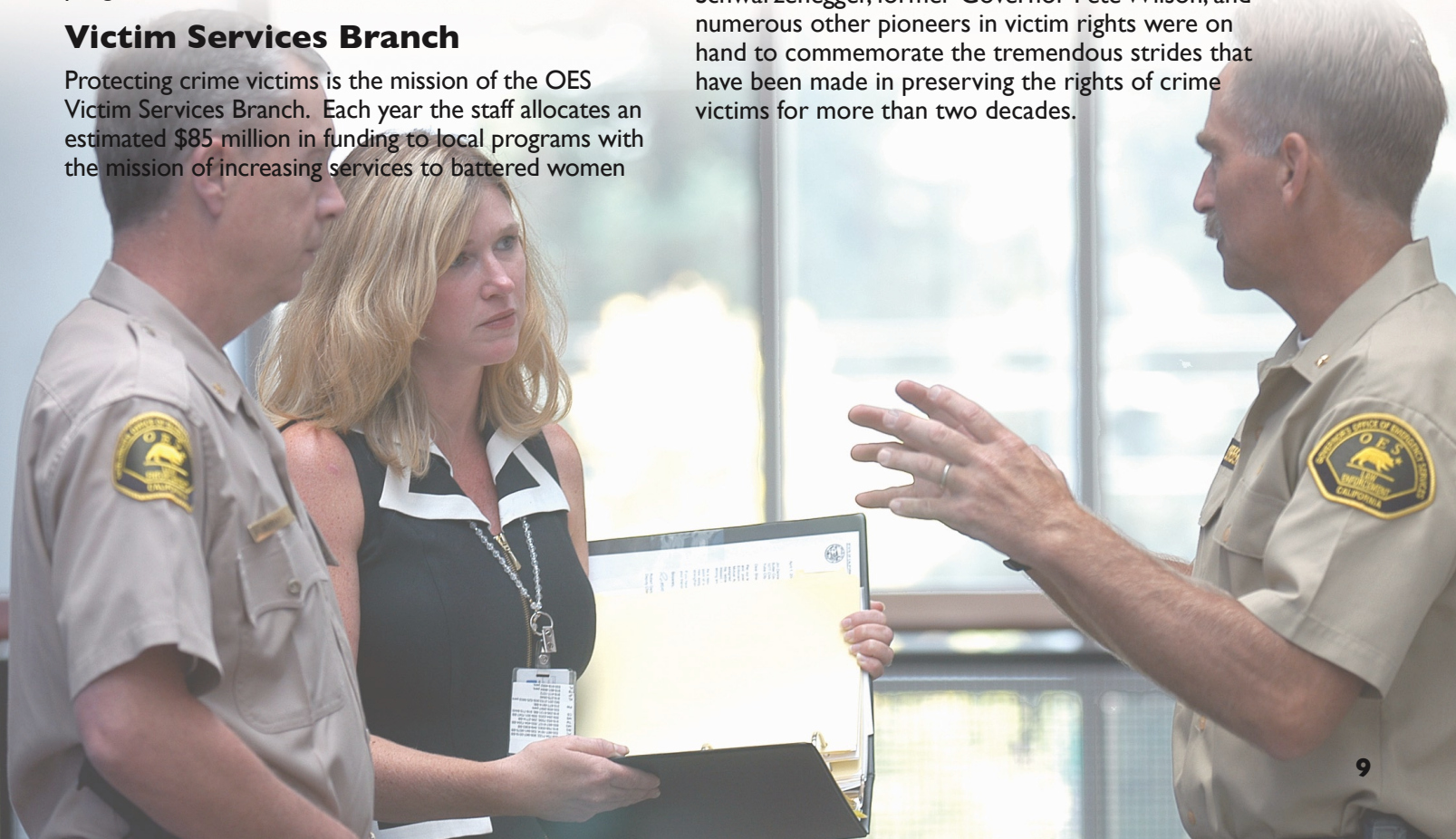
Protecting crime victims is the mission of the OES Victim Services Branch. Each year the staff allocates an estimated \$85 million in funding to local programs with the mission of increasing services to battered women

and their children, reducing violence against women, supporting agencies that service victims of crime and targeting prosecution of repeat/career criminals.

Training on the branch's grant programs was a priority last year and included state Rape Crisis Program Regional Trainings; Victim/Witness Assistance training for 100 individuals; victim assistance Crisis Response training for 125 victim assistance professionals; and three Child Abduction Intervention and Resources Trainings for more than 400 attendees.

An OES-funded Victim/Witness Assistance center in the City of Los Angeles and Los Angeles County provided essential crisis services following the January 27, 2005 train/car crash that resulted in 11 fatalities and 120 injuries.

In April, the work of OES Victims Rights staff and the efforts of victim rights advocates statewide were honored during a ceremony for the 25th Anniversary for Victims Rights held at the Ronald Reagan Presidential Library in Simi Valley. Governor Schwarzenegger, former Governor Pete Wilson, and numerous other pioneers in victim rights were on hand to commemorate the tremendous strides that have been made in preserving the rights of crime victims for more than two decades.



Response & Recovery Division

Supporting Local Government in Times of Crisis

From the on-set of a disaster to the removal of debris, the firefighters and emergency managers of the Response and Recovery Division are working to meet the needs of California's 58 county operational areas. Last year, this team of professionals managed the response to and recovery from major disasters while also addressing the tsunami risk in California.

The Disasters

California was fortunate to have not fallen victim last year to the catastrophic disasters of its past, but by no means was it immune to damage, destruction, and the tragic consequences of Mother Nature. As the year began, the division's Inland Region and Public Assistance and Individual Assistance staff were handling the recovery efforts following the June 2004 levee failure in San Joaquin County. In the end, more than \$29 million was obligated to help farmers and others impacted by this emergency recover.

Early 2005 proved once again that California was no stranger to natural disasters. The severe storms brought tragedy on January 10 when a major landslide in the Ventura County community of La

Conchita killed 10 residents. Following the February storms, rain soaked hillsides again gave way in Laguna Beach causing more damage and destruction to Southern California homes. To date, more than \$29 million in assistance has gone to victims of the January storms, while \$200 million has gone back to local and state agencies that responded to the January and February disasters.

Florida Hurricanes

In September 2004 Governor Arnold Schwarzenegger and Florida Governor Jeb Bush signed an agreement that allowed California to provide support for hurricane response and recovery efforts to the hurricane ravaged state. OES deployed more than two dozen staff on 12 missions to Florida from the division's regional offices and recovery branch. OES, along with staff tasked from other state agencies assisted with donations management, volunteer coordination, medical/health issues, human services, disaster assistance and overall support to the response.



A local firefighter responds to a wildland fire on a new OES fire engine.

Fire and Rescue Branch


The OES Fire and Rescue Branch, which coordinates the statewide response of fire mutual aid resources to all types of emergencies throughout the state, responded to more than 115 mutual aid incidents in 2004/05. Working to improve its fleet of 110 fire engines deployed statewide, the branch also assigned seven new replacement fire engines to local government fire agencies last year.

When 20 fires threatened homes and communities in Southern California, the Branch coordinated the rapid approval of 20 federal Fire Management Assistance Grants, allowing state and local fire-fighting agencies to re-coup fire suppression costs from the Federal Emergency Management Agency.

Branch staff also continued their work to achieve the recommended improvements called for in the wake of the devastating 2003 Fire Siege. Staff

continues to make progress on the Blue Ribbon Commission's action items and has purchased and assigned new Thermal Gel technology units to 110 OES fire engines and 12 water tenders to assist with structure protection in the wildland urban interface. Additionally, staff is working to design and purchase 19 new fire engines as a result of the Governor's approval of \$5,000,000 to expand the OES fleet.

Last year's reorganization also brought new staff into the Fire and Rescue Branch from the Hazardous Materials Unit (Haz Mat). Haz Mat is responsible for the statewide implementation and local government oversight of hazardous material emergency management programs. The branch's specialists conducted 36 facility evaluations last year and held a conference and two workshops regarding business planning, area planning, release reporting, mass casualty decontamination, and the California Accidental Release Prevention Program.



Rescue teams search for survivors of the January 2005 La Conchita landslide in Ventura County.

Response & Recovery

Recovery Branch

With 10 major emergencies or disasters impacting California, the Recovery Branch's Public Assistance and Individual Assistance staff had their hands full over the past year in getting programs and assistance dollars in place to help disaster victims and local communities rebound. From numerous fires to the devastating severe weather in early 2005, Public Assistance staff managed the disbursement of more than \$350 million. Staff also advocated on behalf of many local governments following denials of assistance by the Federal Emergency Management Agency (FEMA), resulting in FEMA approving more than \$5 million in additional assistance.

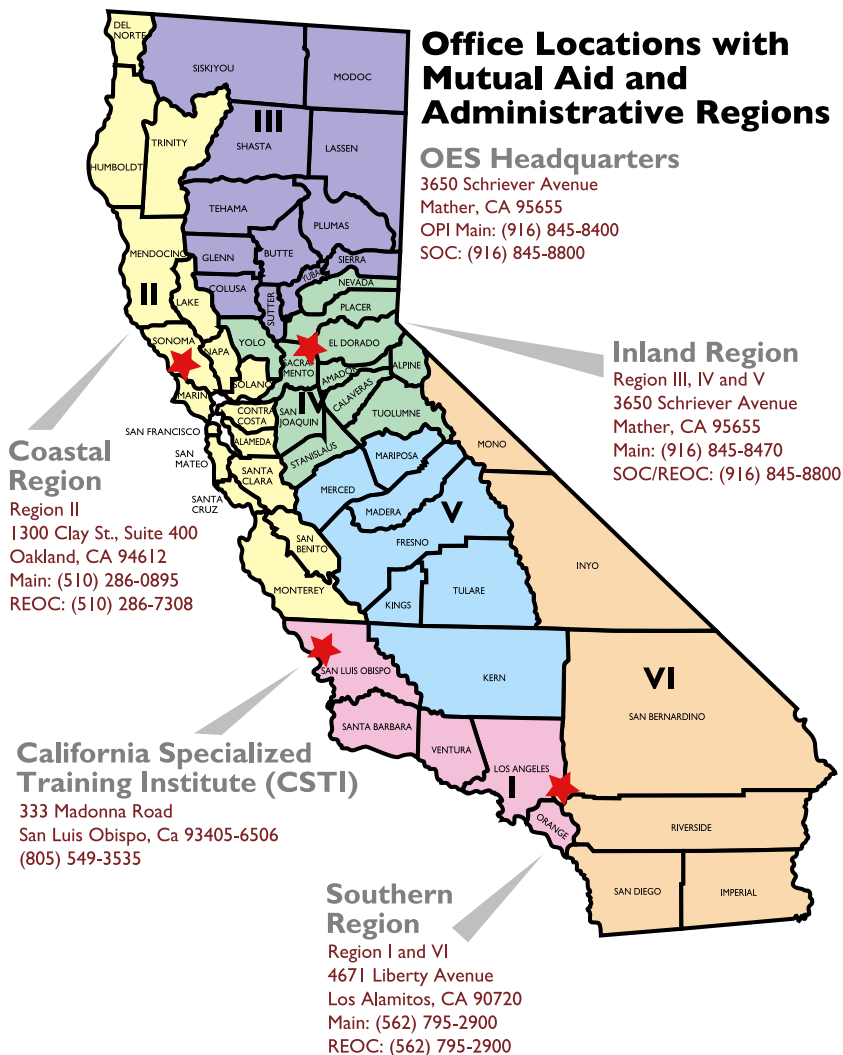
Last year the branch's Individual Assistance staff, as is often the case, had to find creative ways to support farmers, business owners, and homeowners devastated by less damaging disasters that had not received individual assistance from FEMA. As a result, staff was successful in getting 60 disaster designations from the U.S. Department of Agriculture to support victims of severe or extreme weather and quarantines, and another 51 disaster designations from the U.S. Small Business Administration for business and home owners.

OES Regions

OES has three administrative regions, Inland, Coastal and Southern which are located in Sacramento, Oakland and Los Alamitos, respectively. OES regions have the responsibility to carry out the coordination of information and resources within the region and between the SEMS state and regional levels to ensure effective and efficient support to local response. The regions serve as the conduit for local and regional perspective and provide a physical presence for OES functions at the local level in all phases of emergency management. In 2004/05,

regional staff facilitated and/or participated in 200 emergency management exercises. These included the 2004 Golden Guardian full-scale terrorism exercise, the hazardous materials NOVEX exercise in November 2004, and the Statewide Emergency Medical Services Disaster Exercise.

Last year, the emergency operations centers in the three regional offices were activated 26 times for separate events including the Jones Tract Levee failure, the 2005 Winter Storms, the La Conchita landslide, the 2004 Election, and a gas line explosion in Walnut Creek.



State Tsunami Program

The tsunami threat to California's coastline was greatly highlighted after the devastating Asian Tsunami in December of 2004 and the warning of an impending tsunami following an earthquake off the Northern California shoreline in June 2005.

Just prior to the Asian tsunami, OES convened a "tool kit" workshop in Burlingame to provide coastal counties with information on new tsunami notification and public alert technologies. This planning workshop also provided presentations on numerous tsunami related topics including: The danger of tsunamis in California; the use of inundation projections for local evacuation planning; and public information resources.

Following the Asian Tsunami, OES tsunami program staff were called upon to provide briefings to the media as well as the Statewide Emergency Planning Council (SWEPC), Mutual Aid Regional Advisory Committees (MARACs), the Disaster Resistant California Conference, and the Seismic Safety Commission. In addition, a special 3-day course on Tsunami Planning was prepared and presented at the OES training institute in April 2005. A one day field

course has been prepared for delivery in each of the coastal counties for the coming year.

On June 14, 2005, following a 7.2 magnitude earthquake off the coast of Northern California, federal officials issued a tsunami warning for the entire coastline. State and local officials mobilized to understand and disseminate the warning that had been delivered by the National Weather Service (NWS). In the end, some local emergency managers were concerned about the confusion in the message from NWS, as well as a perceived lack of information coming out of the California State Warning Center (CSWC). OES conducted a critical review of the incident and brought together coastal county officials at a Tsunami Summit in San Francisco to discuss which notification methods worked and which did not. Today, OES has expanded its notification capabilities through the CSWC and can immediately notify local emergency officials with official warnings sent to any phone or electronic device that the official pre-identifies. Program staff is also hosting tsunami planning workshops in nearly every coastal county while working with federal officials to improve the readability and understanding of tsunami watches and warnings.



Preparedness & Training Division

Reducing Damage, Providing Planning Guidance & Training Responders

Numerous landmark planning efforts were among the major initiatives and activities focused on by the Preparedness & Training Division staff last year. These included completion of a strategic planning process for the state's emergency management community, an effort to integrate California's pioneering Standardized Emergency Management System (SEMS) into the new federal National Incident Management System (NIMS), and development of a new Continuity of Government Operations (COGO) plan for OES.

Preparedness Branch Planning Efforts

The division's preparedness Branch is responsible for working with state agencies and local governments on emergency planning efforts. Last year, the branch was asked to lead a new administration effort to reinvigorate the Standardized Emergency Management System (SEMS) and its Maintenance System. The Maintenance System consists of an advisory board (state and local officials representing the policy and executive levels of government), a technical group (from federal, state, and local agencies, tribal governments, private sector, and volunteer and non-governmental organizations), specialist committees (Technical Group members), and the Mutual Aid

Regional Advisory Committees (MARACs) (six committees consisting of primarily local government and regional state agencies).

Following a February 2005 Executive Order by Governor Arnold Schwarzenegger, OES, in partnership with the State Office of Homeland Security and the SEMS Advisory Board, began an effort to integrate SEMS with the National Incident Management System (NIMS). Because compliance with NIMS is a prerequisite to receiving federal preparedness grants, there are tremendous fiscal implications for the emergency management community. In California, funding for many public, private, and non-governmental organizations directly depends on receipt of federal grants. Moving forward into 2005/06, SEMS specialist committees will work to continue addressing SEMS/NIMS compliance issues, leading to California's full compliance with NIMS.

The dream to have a statewide strategic plan became a reality last year when OES successfully released the "Statewide Emergency Management Strategic Plan." The Plan provides a framework for development of strategic plans at all levels of government and within the private sector throughout California. All elements of the emergency management community in California, including the private sector and tribal



Local government hazardous materials response teams train to handle a railroad tank car accident.

governments, were consulted for development of the Plan. It spans the period of 2005-2010 and will be updated regularly.

As with its strategic planning effort, OES began a dedicated effort in 2004 to foster communication and collaboration with California Indian Tribes on emergency management topics. OES established a Native American Affairs Program to continue outreach to tribal governments on emergency management issues. The ongoing efforts of this program provide a basis for the integration of tribes into the state emergency management system. In December 2004, OES developed and delivered the first SEMS Training for Tribal Governments. The training took place at the OES Headquarters in Sacramento and multiple tribal governments were in attendance.

Finally in 2004/05, OES provided FEMA grant funds in the amount of \$937,588 to 15 key state agencies for the purpose of Continuity of Government Operations (COGO). State agencies were selected based on their level of responsibility in the State Emergency Plan and Terrorism Annex. For its part, OES developed a statewide pilot program for COGO, incorporating an Administrative Guide that provides procedures and guidance to ensure the continuation of essential functions in the event that an OES facility is threatened or incapacitated. OES developed a relocation plan, and provided multiple state and out-of-state agencies with information and document resources regarding the OES COGO program.

Hazard Mitigation Branch

The Hazard Mitigation Branch is responsible for reviewing applications for the federal Hazard Mitigation Grant Program, the Pre-Disaster Mitigation Grant Program and local hazard mitigation plans. The Branch is also responsible for the State Multi-Hazard Mitigation Plan. On October 8, 2004, FEMA approved the California's State Multi-Hazard Mitigation Plan. This approval continues the State's eligibility for FEMA disaster recovery and mitigation grant programs that have provided California over \$9 billion over the last 15 years.

Promoting mitigation to emergency management professionals from throughout California, the nation and the world, has long been the focus of Disaster Resistant California (DRC), an OES sponsored annual conference. In 2005, OES, the Collaborative for Disaster Mitigation, the California Earthquake Authority, the California Seismic Safety Commission, Nextel Communications, State Farm Insurance, and several other state agencies and private businesses convened the fifth annual DRC.

The conference drew more than 550 participants from multiple disciplines including elected and appointed officials and representatives from the emergency management, homeland security and education fields. DRC hosted over 130 speakers and offered more than 20 professional development courses and 40 breakout sessions and workshops. The DRC also welcomed over 80 exhibitors. Participant surveys noted that the event was the most successful in the conference series. For more information concerning the 2006 conference, please visit the DRC web site at www.1906eqconf.org/.



Preparedness & Training Division

Geographic Information Systems

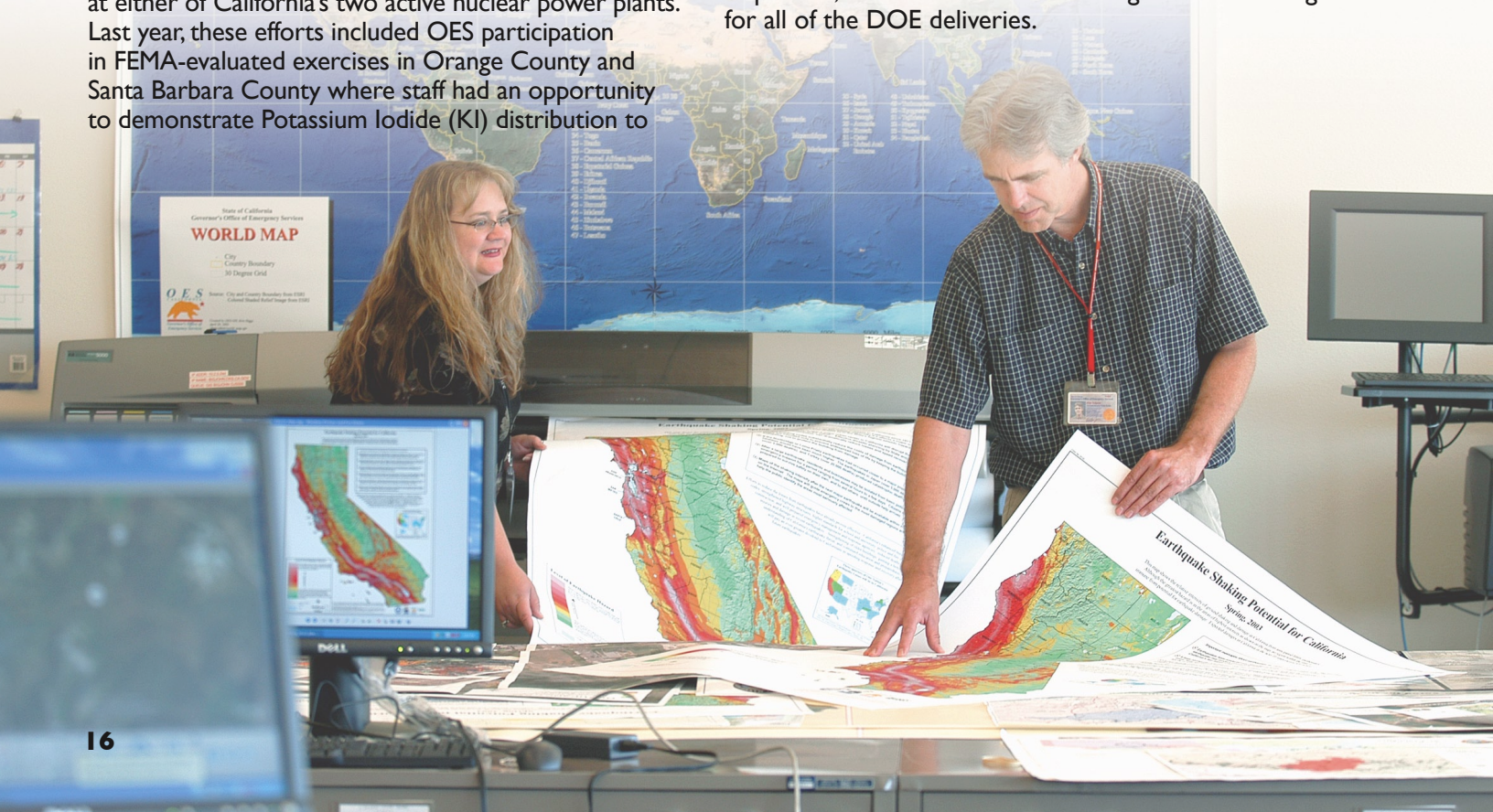
The OES Geographic Information System (GIS) mapping team was busy in 2004/05. They produced and distributed a series of maps for all 58 counties statewide that illustrated such things as earthquake shaking potential, fault activity, wildland fire threat, flood zones, debris flow source areas, and areas prone to landslides. The OES GIS Unit also became the official source of the Department of Homeland Security's Federal Emergency Management Agency (FEMA) Region IX HAZUS loss estimation modeling following a damaging earthquake in California. During the past year, OES GIS staff has been asked by various city, county, state and federal agencies to run approximately 17 different HAZUS loss estimation models for different earthquake faults and magnitudes throughout California to identify potential areas of damage.

Radiological Preparedness

The OES Radiological Unit continued its efforts to ensure plans and procedures are in place for emergency officials to respond to the unlikely event of an accident at either of California's two active nuclear power plants. Last year, these efforts included OES participation in FEMA-evaluated exercises in Orange County and Santa Barbara County where staff had an opportunity to demonstrate Potassium Iodide (KI) distribution to

the general public at an evacuation reception center. To prepare first responders, OES staff also conducted training sessions covering the basics of radiation, state emergency plans, and agency roles and responsibilities. Overall, an excess of 450 participants practiced skills and activities demonstrating their readiness to respond to a nuclear power plant emergency. All areas of the power plants and offsite jurisdictions, including the California State Warning Center, successfully tested their response capabilities.

Transportation of radioactive waste through California was another major focus for OES Radiological staff. OES staff assisted in preparations for the transportation of the Department of Energy's (DOEs) transuranic waste from various states through California to the Waste Isolation Pilot Plant (WIPP) in New Mexico. The entire route traversed 10 California counties. About 1,130 first responders received WIPP response training and 303 radiation detection instruments kits were distributed to local response agencies along the route. OES coordinated and implemented the State Response Plan for the shipments, with no incidents or emergencies occurring for all of the DOE deliveries.



Legislative Affairs

On a daily basis, OES Legislative staff has the assignment of reviewing and analyzing all legislation pertaining to emergency management issues pending before the legislature. In June 2005, OES also developed a new program to ensure legislative members are notified following a major incident within their district. The pilot project has established procedures for members to be briefed by OES staff when a significant emergency events occur. At this time a select number of members have asked to be kept informed as part of the program. Additional members can request the service by contacting the California State Warning Center.

Highlights of key legislation signed into law by the Governor include: A bill directing the State to cover 100 percent of public agency cost for the 2003 Fires, San Simeon Earthquake, and Jones Tract Levee Break; legislation giving OES and the California Department of Forestry the authority to certify military pilots for firefighting operations; and legislation providing liability to persons who enter areas closed to the public, resulting in a search and rescue response.

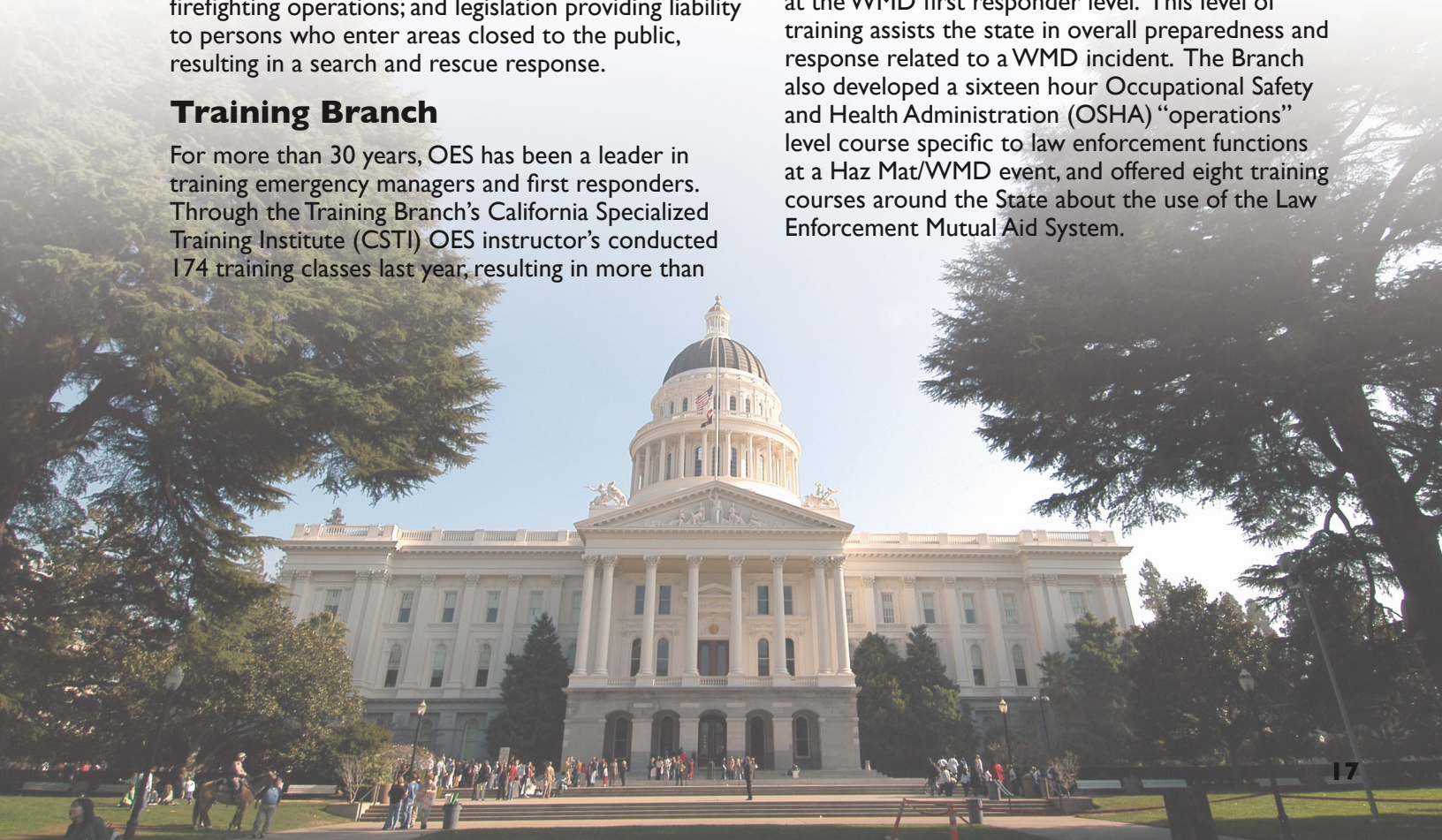
Training Branch

For more than 30 years, OES has been a leader in training emergency managers and first responders. Through the Training Branch's California Specialized Training Institute (CSTI) OES instructor's conducted 174 training classes last year, resulting in more than

6,000 students being trained in many areas including: law enforcement tactical operations; responding to a Weapons of Mass Destruction (WMD) event; establishing a unified command; tsunami planning; and response to a winter storm event.

The Training Branch staff played a key role in the Golden Guardian 2004 Exercise — California's portion of a nationwide exercise with terrorism events occurring simultaneously in California, Oregon, Washington, the Gulf Coast, and Virginia and Maryland. The majority of the exercise activity was driven by field operations. It included the deployment of resources and personnel portraying victims of terrorist attacks and release of hazardous materials.

In addition to ongoing CSTI training efforts last year, the Training Branch increased the number of Haz Mat/WMD, First Responder Operations (FRO), and outreach Instructors to 700 last year. The net outcome of certifying these instructors is that thousands of students are now being trained at the WMD first responder level. This level of training assists the state in overall preparedness and response related to a WMD incident. The Branch also developed a sixteen hour Occupational Safety and Health Administration (OSHA) "operations" level course specific to law enforcement functions at a Haz Mat/WMD event, and offered eight training courses around the State about the use of the Law Enforcement Mutual Aid System.



Administrative Division

Supporting OES Operations

The OES Administration Division provides timely and customer service-based administrative policy and procedures as well as the advice, service and support needed to manage OES employees and external customers. Supporting OES, which is comprised of approximately 486 employees and an operating budget of more than \$80 million, the Administration Division administers a wide array of services including Fiscal Management, Human Resources, Labor Relations, Business Services and Equal Employment Opportunity Programs.

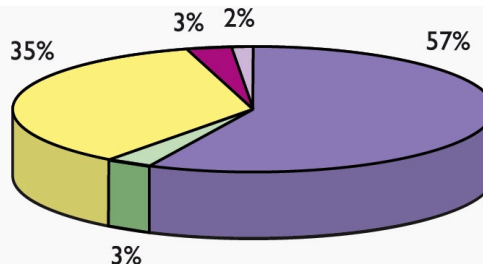
During disaster response and recovery operations, the Administration Division works to ensure that personnel staffing needs are met, while also working to make sure the logistical needs and facility operations are managed. On a daily basis the Administration Division ensures that the physical operation of the 118,000 square foot OES headquarters in Mather, California runs smoothly.

The Administration Division is also responsible for Grants Management including Audit Coordination and Monitoring and for providing logistical services during response and recovery phases of disasters. In the past

year, the staff oversaw the administration of more than \$735,000,000 in emergency response, recovery, and criminal justice grants.

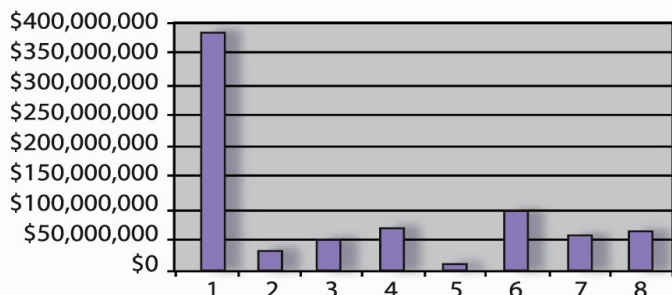
FY 2005-06 BUDGET OVERVIEW

The 2005/06 budget made major adjustments to OES programs. They included a permanent \$462,000



\$45,668,000	State General Fund
2,671,000	Reimbursements
28,222,000	Federal Fund
2,364,000	Misc
1,207,000	Victim Witness
\$80,132,000	Total State Operations

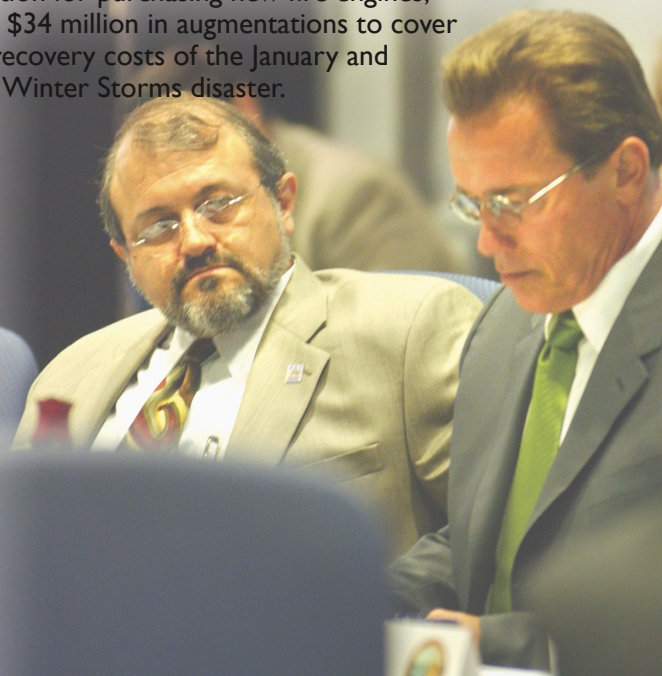
Grants Paid



1. Federal Public Assistance
2. Fire Management Assistance Grants
3. State Public Assistance
4. Hazard Mitigation Grants
5. EM Performance
6. Homeland Security Grants
7. Public Safety Grants
8. Victim Services Grants

Total Grants Paid \$735,296,572


increase in funding for the Disaster Service Worker workers compensation program; \$270,000 for a program that mentors children of prisoners; \$300,000 for California's CALGANG project; a \$5 million one-time augmentation for purchasing new fire engines; and more than \$34 million in augmentations to cover response and recovery costs of the January and February 2005 Winter Storms disaster.



OES Publications

Issued and/or Revised in 2004/05

- Donations Management Plan
- Local Assistance Center (LAC) Guidelines, May 2004:
- Public Assistance Training and Outreach Program Guide
- Disaster Debris Management Statewide Strategy and Guidance, September 2004.
- Disaster Recovery and Mitigation Handbook, July 2004
- Recovery Manual, July 2004
- Disaster Debris Training Manual, January 2005
- Environmental/Historical Laws Training Manual, January 2005
- Safety Assessment Program Evaluator Training Manual, January 2005
- Safety Assessment Program Coordinator Training Manual, January 2005
- 2003 Southern California Fires, After Action Report
- 2003, San Simeon Earthquake After Action Report
- 2004 Upper Jones Flood After Action Report
- The California Hazardous Material Spill/Release Notification Guidance, updated February 2005 (20,000 copies distributed statewide)
- California Radiological Emergency Response Plan (revised),
- Nuclear Power Plant Plan (revised)
- State Dose Assessment Center Plan (revised)
- Potassium Iodide (KI) Standard Operating Guidelines
- California Accidental Release Prevention Programs (CalARP) Administering Agency Guidance Document, (revised)
- Domestic Violence Training Outline and Domestic Violence Curriculum and Resource Guide.
- Local Grant Guide for FY 2005 Homeland Security Grant Program, January 2005.
- 10 Ways YOU can be Disaster Prepared brochure.
- When Disaster Strikes ... Be Smart, Be Prepared, Be Responsible! coloring book.

A photograph showing Governor Arnold Schwarzenegger on the left, wearing a dark suit and a green tie, smiling and shaking hands with a woman in a pink shirt. A line of other women, some wearing pink shirts, are standing behind her, also smiling. The background is slightly blurred, showing an indoor setting with other people.

Governor Arnold Schwarzenegger is greeted by staff as he arrives at OES headquarters for a July 13, 2004 meeting with his full Cabinet, including Director Henry Renteria (opposite page).

Governor's Office of Emergency Services

3650 Schriever Ave, Mather, CA 95655

Main Number (916) 845-8510
Website www.oes.ca.gov

Executive Office (916) 845-8510
Fax (916) 845-8511

Henry Renteria, Director

Frank McCarton, Chief Deputy Director

Scott Frizzie, Deputy Director, Law Enforcement & Victim Services Division

Paul Jacks, Deputy Director, Response & Recovery Division

Grace Koch, Deputy Director, Preparedness & Training Division

Vacant, Chief

Administration Division (916) 845-8322

Fax (916) 845-8394

Tina Curry, Chief of Staff (916)-845-8506

Fax (916) 845-8511

David Zocchetti, Staff Counsel (916) 845-8506

Fax (916) 845-8511

Office of Public Information

Eric Lamoureux, Chief (916) 845-8400

Fax (916) 845-8444

Warning Center

Randy Schulley, Chief (916) 845-8911

Fax (916) 845-8910

Hazardous Materials Spill Notification (800) 852-7550

Office of Communications & Technology Development

Tom Worden, Chief (916) 845-8550

Fax (916) 845-8606

Law Enforcement & Victim Services Division

Law Enforcement Branch

Charles Simpson, Chief (916) 845-8700

Fax (916) 845-8314

Victim Services Branch

Ann Mizoguchi, Chief (916) 324-9100

Fax (916) 327-5674

Public Safety Branch

Kirby Everhart, Chief (916) 324-9200

Fax (916) 324-9179

Response & Recovery Division

Coastal Regional Branch

Richard Eisner, Regional Administrator (510) 286-0895

Fax (510) 286-0853

Inland Regional Branch

Charles Wynne, Regional Administrator (916) 845-8470

Fax (916) 845-8474





Southern Regional Branch

Stephen Sellers, Regional Administrator (562) 795-2900

Fax (562) 795-2963

Recovery Branch

Eileen Baumgardner, Chief..... (916) 845-8200

Fax (916) 845-8388

Public Assistance Section

Vacant, Section Chief..... (916) 845-8200

Fax (916) 845-8388

Individual Assistance Section

Karma Hackney, Section Chief..... (916) 845-8149

Fax (916) 845-8392

Fire & Rescue Branch

Kim Zagaris, Chief..... (916) 845-8711

Fax (916) 845-8396

Hazardous Materials Section

Moustafa Abou-Taleb, Section Chief..... (916) 845-8741

Fax (916) 845-8734

Preparedness & Training Division

Hazard Mitigation Branch

John Rowden, Chief..... (916) 845-8150

Fax (916) 845-8386

Preparedness Branch

Phyllis Cauley, Chief..... (916) 845-8731

Fax (916) 845-8737

Planning Section

(State Planning & Support; Emergency Management Systems)

Sharron Leason, Manager (916) 845-8731

Fax (916) 845-8737

Technical Assistance Section

(Radiological Preparedness; Geographic Information Systems)

Rebecca Wagoner, Manager (916) 845-8731

Fax (916) 845-8737

Training Branch

Jodi Traversaro, Chief..... (916) 845-8281

Fax (916) 845-8384

California Specialized Training Institute.

Fax (805) 549-3535

P.O. Box 8123, San Luis Obispo 93403-8123

Administration Division

Grants Management Branch

Barbara Strough, Chief..... (916) 845-8110

Fax (916) 845-8392

Personnel Office

Cindy Dangberg, Personnel Officer (916) 845-8321

Fax (916) 845-8394

Accounting Office

Kathie Robinson, Section Chief..... (916) 845-8340

Fax (916) 845-8393